

## **Volunteer role description**

## **Volunteer Centre Sutton**

Market House, 216-220 High Street Sutton Surrey SM1 1NU

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## **Covid-19 Vaccination Programme**

Health Checker

| Organisation                               | This is a coordinated effort between NHS Sutton CCG and Volunteer Centre Sutton   |
|--|---|
| Role Title                                 | Health Checker  |
| Location                                   | There are two sites, in different areas of the borough – SM1 and SM6.   |
| Time Commitment                            | A commitment of 1 shift per week is required for this role:   |
|  | <ul> <li>There are two shifts each day: 0830am – 1.30pm and 1.30pm - 6.30pm.</li> <li>The sites will be open weekdays and Saturdays.</li> </ul>   |
| Why you are needed                         | <ul> <li>As part of the vaccination programme the Health Checker will be carrying out basic health checks for all patients, including measuring height, weight and blood pressure.</li> <li>This is then recorded on a health check form and added to the patient's NHS record.</li> </ul>  |
| What you will be doing                     | <ul> <li>Carrying out a physical check-up, including weight, heart rate and blood pressure.</li> <li>Asking the patient some questions about their lifestyle and family history.</li> <li>Talking to the patient about staying well.</li> <li>Recording what medication the patient is taking.</li> <li>Checking if vaccinations are up to date.</li> <li>Seeking support from a nurse, pharmacist or doctor if you have any concerns.</li> </ul>   |
| Skills, experience and attributes required | <ul> <li>Have a helpful and caring manner.</li> <li>Reliable and trustworthy and able to respect confidentiality, as you will be working with sensitive and confidential information.</li> <li>Enjoys working in a team and to problem solve collaboratively.</li> <li>Efficient and organised.</li> <li>Good communication skills with an ability to respond to issues if they arise, whilst remaining calm and professional.</li> <li>Due to the nature of the role, volunteers will need to be 18+.</li> </ul> |
| What is in it for you                      | <ul> <li>Gaining healthcare knowledge and experience.</li> <li>Building confidence due to talking to a huge variety of different people, including patients and NHS Clinical staff.</li> <li>Gaining a sense of community by talking and meeting a huge variety of Sutton residents.</li> <li>Being part of the vaccination programme.</li> </ul>   |









| DBS requirements                 | A DBS will be required for this role.  |
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|                                  | Volunteer Centre Sutton can request this on your behalf.   |
| Driving license requirements     | No driving license is required for this role.  |
| Volunteer expenses               | <ul> <li>Expenses can be claimed. Further details will be provided during the<br/>application process.</li> </ul>  |
| Induction and training process   | Each volunteer role will have bespoke training. This will involve online modules to work through and in some instances on-site face to face training. This will be confirmed upon application.   |
| Support available                | <ul> <li>Briefings and de-briefings are given at the start and end of every shift.</li> <li>There is always a member of NHS staff on hand to answer any questions and to help you in your role, to discuss any questions, concerns or feedback that you might have.</li> <li>There will be a volunteer coordinator who can be contacted outside of shifts for any concerns, shifts that you cannot make or any other matters relating to your role.</li> </ul> |
| What to do if you are interested | <ul> <li>Please fill out the online application form here:         <u>Vaccination Site Volunteering Application Form.</u> </li> <li>Thank you for your interest. We will be in touch as soon as possible with further information about the role and what happens next!</li> </ul>   |
| Additional Information           | <ul> <li>Twice weekly lateral flow tests will be required for this role.</li> <li>PPE appropriate to the role will be provided.</li> </ul>   |